

Customer Satisfaction Survey Format for Housekeeping Service

Name of the Client: _____

Date: _____ Time: _____

Kindly take the trouble of filling this feedback form on the performance of our HK personnel assessment will not take more than two minutes, but it's very important for us to achieve excellence. Please indicate your level of satisfaction with each service by marking one box in each row with a

Feedback About Services	0	1	2	3	4	5
Front desk / common area cleaning in working hours.						
Basic cleaning by 9.00 A.M.						
Quality / availability / behavior of HK / Pantry Staff.						
Toilets & Pantry Maintenance.						
Responsiveness & Visits of HK Supervisor.						
Technical support provide by HK Agency.						
Quality of Deep Cleaning & Weekly Cleaning.						
Quality & availability of consumable material.						
Punctuality on Duty / Attendance.						

<p>Signature of Client / Authorized Person</p> <p>Name</p>	<p>Signature of Operation Manger</p> <p>Name</p>
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